Privacy Policy

Updated: April 22, 2024

This Site is operated by goodMatch Inc. (dba Grapevine) ("Grapevine" or the "Company"). This page sets forth the Privacy Policy (the "Policy") for the website at www.grapevine.org, all other sites owned and operated by Grapevine that redirect to www.grapevine.org, and all subdomains (collectively, the “Site”), and the service owned and operated by the Company (together with the Site, the “Service”).

We take the responsibility of having your personal information very seriously. We use your personal information only for providing and improving the Service and do not sell your personal information. We treat your personal information as we would treat our own.

By using the Service, you consent to the collection and use of information in accordance with this Policy.

If the Company modifies its practices, or revises this Policy, it will post an updated version on the Site. You should check this Policy periodically for changes, and we will notify you of material changes, as necessary. Your continued use of the Service following the posting of any changes to this Policy constitutes your acceptance of those changes.

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Collection of Information

We may collect and process the following information about you:

- personal information, including but not limited to your name, email and postal address, telephone number, sex, city, state, and country of residence, causes and organizations you care about that you provide by completing forms on the Site, including if you register as a
user of the Service, subscribe to our newsletter, upload or submit any material through the Site, tag/like the Site, or request any information;

- your login credentials (username and password) for the Service and information used to connect third-party social media services for making posts about your activity on the Service, such as Facebook, Instagram, Linkedin, Nextdoor and Twitter;
- payment information including, but not limited to any information that is shared from any Donor Advised Fund Sponsor, bank, or other entity when a check, ACH, or wire transfer is made to a giving circle, nonprofit, fund or other on Grapevine, or credit card information that is shared (though Company uses a third-party payment processor for credit cards, and does not receive any credit card information itself);
- details of any requests or transactions made by you through the Service;
- communications you send to us, for example to report a problem or to submit queries, concerns, or comments regarding the Service or its content;
- information that you post to the Site in the form of comments or contributions to discussions; and
- IP addresses and GPS location.

Uses of Your Personal Information

We will use the personal information you provide to:

- identify you when you sign-in to your account;
- enable us to provide you with the Service, including by facilitating payments from you to support the organizations of your choice;
- send you information we think you may find useful or which you have requested from us;
- present fundraising campaigns and organizations to you when you use the Service that we believe will be of interest based on your geographic location and previous use of the Service;
- administer your account with us, including helping you to manage your account with us;
- enable us to contact you regarding any question you submit or request you make through the Service;
- improve our content and the Service; and
- use for other purposes that we may disclose to you when we request your information.

Sharing of Your Personal Information

We will share your personal information with third parties where required by law; as needed to respond to, investigate, or participate in valid legal processes and proceedings, including those initiated by law enforcement or government agencies; where necessary to provide the Service to you; to enforce or investigate potential violations of our policies; detect, prevent, or investigate potential fraud, abuse, or safety and security concerns, including threats to the public; meet our
corporate and social responsibility commitments; protect our and our customers’ rights and property; and to resolve disputes and enforce agreements.

We may share your personal information with our trusted service providers and third-party vendors, who help us provide the Service to you. These third-party service providers and vendors are required not to share or disclose your information with anyone else and to process your personal information only according to our instructions.

Our leaders, who administer Giving Circles on Grapevine, may receive the names, email addresses, and donation information of donors once a donor has completed a transaction through our Service. Leaders and nonprofits never receive donors' credit card information.

Grapevine may share personal data with actual or prospective acquirers, their representatives and other relevant participants in, or during negotiations of, any sale, merger, acquisition, restructuring, or change in control involving all or a portion of Grapevine’s business or assets, including in connection with bankruptcy or similar proceedings.

**Emails from Us**

We want to communicate with you only if you want to hear from us. We try to keep emails to a minimum and give you the ability to opt-out when we can.

We will send you emails relating to your own transactions. We will keep these emails to a minimum.

You will also receive certain email notifications related to account activity, community activity, promotions, news and updates from Grapevine, etc. for which you may opt-out.

We may send you service-related announcements on rare occasions when it is necessary to do so.

**Third-Party Services**

If you connect a third-party social media service, such as Linkedin, Facebook or X, to our Service, we will never use that connected account to post anything to any third-party sites without your permission.

**Cookies**

Cookies are small pieces of information issued to your computer when you visit a website and which store and sometimes track information about your use of the Service. Grapevine may use cookies to help recognize you as a repeat visitor, to improve the quality of our Service, and to try and make your browsing experience meaningful. When you enter our Site, our web server may send a cookie to your computer, allowing us to recognize your computer but not specifically who is using it. By associating the identification numbers in the cookies with other customer information when, for example, you log-in to the Service, we would then know that the cookie
information relates to you. Some of the cookies that could be used by our Service could be served by us, and some could be served by third parties who are delivering services on our behalf.

Most web browsers automatically accept cookies but, if you prefer, you can change your browser settings to prevent that or to notify you each time a cookie is set. You can also learn more about cookies by visiting www.allaboutcookies.org which includes additional useful information on cookies and how to block cookies using different browsers. By blocking or deleting cookies used on our Service, you may not be able to take full advantage of our Service.

**Your Privacy Choices**

We take your privacy seriously. You may request that we:

- Inform you of what personal information we have about you that is under our control and how that data may have been used or disclosed;
- Provide access to personal information we have about you that is under our control and, in some circumstances have that data provided to you;
- Suspend processing of personal information, including when you opt-out of emails;
- Amend or correct such personal information; and/or
- Delete such personal data.

To request any of the choices above, or if you have any other questions about our use of your personal information, please send a request to info@grapevine.org. Please identify yourself and, for information relating to our Service, specify your account, email and other user information as may be needed to enable us to authenticate and respond to your request.

Note that Grapevine may not be able to provide certain services if you make certain choices described above, such as deleting your information.

*California’s Shine the Light Law*

California Civil Code Section 1798.83, also known as the “Shine The Light” law, permits California residents to annually request information regarding the disclosure of your personal data (if any) to third parties for the third parties’ direct marketing purposes in the preceding calendar year. We do not share personal data with third parties for the third parties’ direct marketing purposes.

**Children**

People under 18 (or the legal age in your jurisdiction) are not permitted to use the Grapevine platform on their own, and so this privacy policy makes no provision for their use of the site. This site is for use in the US only at this time.
Questions

If you have questions or suggestions, please contact us at info@grapevine.org.

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